

# Purchases

**I paid for the yearly subscription and then recently I got another email from Apple saying they were going to charge me again. How do I fix this?**

If you got charged twice using the same Apple ID then that must be a system error on Apple's Part. Please contact them.

Here is the link to help you get started: [Apple billing statement](#)

Unique solution ID: #1078

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Last update: 2022-02-21 04:55