# Purchases

## Did You Know...

Here are a list of documentation links, hidden features, tips and tricks for ScoreCam and Scoreboard Remote. Please check back often as this page will be updated frequently.

#### **Online Documentation for ScoreCam and Scoreboard Remote**

- **Contact Support**: From ScoreCam app, Settings -> Send Feedback/Bug Report (at bottom of the page).
- Online **Support and Help** (might be missing some of the latest features)
- This site: Frequently Asked Questions (FAQ)
- <u>ScoreCam</u> and <u>Scoreboard Remote</u> Download links (Check the descriptions and "Version History" for some hidden gems)
- Help Videos
- Everything you need to know about Live Streaming

#### Did you know?

- To access **Scoreboard Settings** quickly, you tap-and-hold the scoreboard
- You can tap the **Recording Timer Label** (at the top of the page) to quickly hide or show the scoreboard
- Not all scoreboards are created equal and you can make modifications to customize elements in the "Team Names, Colors & more" section in Scoreboard Settings
- **Family Sharing** of subscriptions are now supported (Apple finally allowed this feature in iOS 14.1 in December 3, 2020)
- To enable "**AE/AF Locked**," which will lock the focus and expsoure on the camera, tap-and-hold on the screen. To disable "AE/AF Locked" (and enable Auto Focus"), tap-and-hold on the screen again
- Selecting "**<none>**" for fields (i.e., Game Type, Description, Score Type, etc.) will remove those fields from the scoreboard--you do this by going to the "Team Names, Colors & more" section in Scoreboard Settings
- You can **disbale Game Clocks and Shot Clocks** and they will not appear on the scoreboard--you do this by going to the "Team Names, Colors & more" section in Scoreboard Settings
- You should turn on "Do Not Disturb" when using ScoreCam to avoid phone calls and other interruptions. (see this <u>FAQ</u>)

#### **Tips and Tricks**

Fix uncommon or strange issues, usually caused by an install problem:

- Uninstall (delete) the app, restart the device, reinstall (download) the app
- NOTE: Make you have no videos in the "Recovered Videos" area (Tap ScoreCam's Library Icon > Recovered Videos) as these will be gone once you delete the app. Additionally, all your settings will be reset

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Unique solution ID: #1026 Author: ScoreCam Last update: 2023-10-02 18:39

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