

General

I am getting errors trying to record after I installed the latest iOS update. How do I fix this?

To resolve this issue:

1. Remove the ScoreCam app
2. Restart the device
3. Re-install ScoreCam

See support document: [Delete app on your device](#)

NOTE: Make sure you have no videos in the "Recovered Videos" file as these will be gone once you delete the app. Additionally, all your settings will be reset.

Unique solution ID: #1068

Author: Paul

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