General

I am unable to edit these in Pinnacle Studio. There is no image or sound. They recorded fine. Any suggestions?

It appears Pinnacle Studio doesn't support H.264 but I would double check with them.

In the meantime you can use one of the numerous apps out there that will transcode the videos for import into this program: https://duckduckgo.com/?q=video+transcode+applications&ia=web

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