

## General

### **When I push the record button it shuts down the app. How do I fix this?**

Sounds like something is corrupted with the installation so you will have to delete the app from the device and reinstall.

NOTE: Make sure you have no videos in the "Recovered Videos" file as these will be gone once you delete the app. Additionally, all your settings will be reset.

See Apple support document: [How to delete apps on your iPhone, iPad, and iPod touch](#)

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